

Strategic Plan FY 2002-2004
Activity Purposes and Measures:

Program	Targeted Services
Activity	Homeless Services
Activity Purpose Statement	The purpose of the Homeless Services Activity is to provide shelter, housing stabilization and crisis intervention services to individuals and families in the District of Columbia who are homeless or at risk of homelessness, so they can obtain and/or maintain permanent living arrangements.
Services that Comprise the Activity	Assisted living placements Emergency shelter services Case management services Homeless shelter placements Permanent housing placements Shelter services requisitions Transitional shelter services
Activity Performance Measures (Measure & Target)	<p>Results:</p> % of individuals and families applying for rent, utility and mortgage support % of individuals and families, at risk of becoming homeless, who remain in their homes % of homeless individuals and families placed in shelters % of homeless individuals and families who obtain permanent housing. <p>Output(s):</p> # of at-risk individuals and families served # of homeless individuals and families served <p>Demand:</p> # of individuals and families projected to be at risk of homelessness # of individuals and families projected

Efficiency:

\$ per individual and families at risk who are able to maintain permanent living arrangements

\$ per bed per day for homeless individuals and families who are placed in shelters (emergency, transitional, permanent/supported)

\$ per unit per day for families who are placed in shelters (emergency, transitional, permanent/supported)

Responsible Employee(s)	Ricardo Lyles